

REGISTER YOUR PRODUCT

TEXT TO REGISTER

Text **REGISTER** to **28359** with your cell phone

You will receive one text message.
Message and data rates may apply.

Text STOP to unsubscribe.
Please find our privacy policy and SMS Terms of Service at:
www.alliedair.com

In Canada, standard message and data rates may apply.
In US, message and data rates may apply.

SCAN TO REGISTER

Scan QR code with your smartphone camera



VISIT US ONLINE

Go to www.alliedairregistration.com in your internet browser

ALLIED AIR ENTERPRISES LLC (“Allied Air”) EQUIPMENT LIMITED WARRANTY

APPLIES IN THE UNITED STATES AND CANADA ONLY

PLEASE READ THE “DISPUTE RESOLUTION” SECTION CAREFULLY AS IT AFFECTS YOUR LEGAL RIGHTS

Failure to maintain equipment will void this limited warranty.

I. LIMITED WARRANTY

Subject to the terms below, this limited warranty (this “**Limited Warranty**”) covers components within the following Allied Air-branded equipment (hereafter, the “**Equipment**”):

Equipment Type	Model Number
Condensing Units	4SCU13, 4SCU14, 4SCU16, 4SCU18, 4SCU20, 4AC13, 4AC14, 4AC16, 4AC18
Heat Pumps	4SHP14, 4SHP15, 4SHP16, 4SHP18, 4SHP20, 4HP14, 4HP15, 4HP16, 4HP18
Gas Furnaces	A97, A96, A95, A93, A80, 96G, 95G, 92G, 80G
Oil Furnaces	L83, L85
Electric Furnaces	EFC, EFV
Evaporator Coils	EC, EU, EH, EM, ED, EAC, EAU, EAH, EUL1P
Air Handlers	BCE3, BCE5, BCE7, BCW1, BCC3
Residential Package Equipment	14/16 SEER PRPGE, PRGE, PRPHP, PRHP, PRPAC, PRAC, PRPDF, PRDF
Unit Heaters	LF24 (30,000 to 75,000 Btuh units only) LF25 (30,000 to 105,000 Btuh units only)

This Limited Warranty covers repair components only. It does NOT cover cabinets, cabinet pieces, driers, refrigerant, refrigerant line sets, belts, wiring, fuses, oil nozzles, unit accessories, gaskets, any part not affecting unit operation, and components, such as air filters, that must be replaced as part of a regular maintenance program.

II. LIMITED WARRANTY PERIOD

The term of this Limited Warranty (the “**Warranty Period**”) begins on the earlier of the date the Equipment is originally installed or eighteen (18) months after the date of manufacture and ends as set forth below; provided, however, that if the date of original installation cannot be verified, the Warranty Period begins six (6) months after the date of manufacture. Notwithstanding the above, when Equipment is installed in a newly constructed home, the Warranty Period begins on the date of purchase from the builder. Proof of closing may be required.

NOTE – The installation of replacement components under this Limited Warranty does not extend the Warranty Period.

FIVE-YEAR WARRANTY Residential Applications

The covered components in the Equipment are warranted by Allied Air for a period of five (5) years when installed in a “**Residential Application**.” A “**Residential Application**” refers to Equipment installed in a single or multi-family dwelling, which includes homes, duplexes, apartments, and condominiums used for personal, family, or household use.

ONE-YEAR WARRANTY Non-Residential Applications

The covered components in the Equipment are warranted by Allied Air for a period of one (1) year when installed in a “**Non-Residential Application**.” A “**Non-Residential Application**” refers to all premises that are not included in the definition of a Residential Application, including all applications that are not for personal, family, or household purposes.



**EXTENDED WARRANTY PERIOD
FOR HEAT EXCHANGERS AND COMPRESSORS**

Notwithstanding the above, heat exchangers and compressors within the following Allied Air-branded Equipment are warranted by Allied Air for the following extended periods:

Equipment Model Number	Warranty Period for Heat Exchanger Only
A97, A96, A95, A93, A80, 96G, 95G, 92G, 80G, L83, L85	Original Owner in Residential Application – Limited Lifetime* Subsequent Owner in Residential Application – Twenty (20) years Non-Residential Application – Ten (10) years
LF24 (30,000 to 75,000 Btuh units only) LF25 (30,000 to 105,000 Btuh units only)	Residential or Non-Residential Application – Ten (10) years

*For any heat exchangers for which a limited lifetime warranty is provided, the warranty shall apply only to the original Owner of the Equipment and only if that Owner is occupying the premises in which the Equipment was originally installed at the time of the warranty claim. **For consumers who are not residents of California or Quebec, such limited lifetime warranty requires registration. See Allied Air’s Extended Limited Warranty. For original Owners who are not residents of California or Quebec who fail to register the Equipment, the heat exchanger is warranted for a period of twenty (20) years.** For subsequent Owners, the heat exchanger is warranted for a period of twenty (20) years. In all Non-Residential Applications, the heat exchanger is warranted for a period of ten (10) years.

Equipment Model Number	Warranty Period for Compressor Only
4SCU13, 4SCU14, 4SCU16, 4SCU18, 4SCU20, 4AC13, 4AC14, 4AC16, 4AC18, 4SHP14, 4SHP15, 4SHP16, 4SHP18, 4SHP20, 4HP14, 4HP15, 4HP16, 4HP18	Non-Residential Application – Five (5) years

III. WARRANTY COVERAGE

If, during the Warranty Period, a covered component in the Equipment fails because of a manufacturing defect, Allied Air will provide a replacement component to the Owner through a qualified HVAC contractor using an Allied Air distributor. The Owner will be responsible for all shipping, freight, and handling charges, as well as all fees and costs associated with the warranty service, including, but not limited to, all labor and other costs involved in diagnostic calls or in removing, repairing, servicing, or replacing any component. The Allied Air distributor will be responsible for retaining the failed component(s) for 90

days after a warranty claim is filed and must surrender the component(s) at the request of Allied Air. Allied Air’s sole responsibility under this Limited Warranty is to provide a replacement component as set forth above. In the event that any component covered by this Limited Warranty is no longer available, Allied Air will, at its option, provide a substitute component that Allied Air deems suitable or allow the Owner through a qualified HVAC contractor using an Allied Air distributor to purchase equivalent Allied Air Equipment at a reduced price.

Both Allied Air and the Owner of the Equipment are bound by this Limited Warranty.

IV. MAKING A WARRANTY CLAIM

To make a warranty claim through this Limited Warranty:

1. Call your local qualified HVAC contractor.
2. If your local qualified HVAC contractor is unable to provide warranty services you may use any qualified HVAC contractor or call Allied Air at 1-800-448-5872.
3. Allied Air will provide a replacement part to the Owner through your local qualified HVAC contractor utilizing an Allied Air distributor.

The Owner will be required to provide the following: (a) Owner name; (b) the Equipment’s model and serial number; (c) installation date and location; and (d) an accurate description of the problem.

NOTE – Proof of prior maintenance and purchase may be required.

V. EXCLUSIONS

The following limitations and exclusions apply to this Limited Warranty:

1. Replacement components will not be provided under this Limited Warranty unless the Equipment containing the defective component is properly installed and maintained by a qualified HVAC contractor adhering to Allied Air’s instructions and safety guidelines and in compliance with all applicable federal, state/province, and local laws, regulations, codes, policies, and licensing requirements.
2. Replacement components will not be provided under this Limited Warranty if the Equipment containing the defective component was moved after its initial installation.
3. Replacement components will not be provided under this Limited Warranty unless all repairs of the Equipment containing the defective component were and are made by a qualified HVAC contractor using manufacturer-specified service components.

4. This Limited Warranty does not cover damage or defect resulting from: (a) any act of God, including, but not limited to, fire, floods, wind, lightning, hurricanes, tornadoes, or earthquakes; (b) mold; (c) installation or operation in a corrosive atmosphere, or otherwise in contact with corrosive materials (e.g., chlorine, fluorine, salt, recycled waste water, urine, fertilizers, or other damaging substances or chemicals); (d) accident, misuse, neglect, or unreasonable use or operation of the Equipment or component, including, but not limited to, operation of electrical equipment at voltages other than in the range specified on the unit nameplate (includes damages caused by brownouts); (e) modification, change, or alteration of the Equipment or component, except as directed in writing by Allied Air; (f) operation with system components (indoor unit, outdoor unit, and refrigerant control devices) which are not an AHRI match or meet the specifications recommended by Allied Air; (g) use of accessories or additives that have not been approved by Allied Air that are installed on or in the Equipment; (h) operation of a system containing R410A refrigerant without the required filter drier (all systems containing R410A refrigerant must include a filter drier. The filter drier must be replaced when compressor replacement is necessary); (i) use of contaminated or refrigerant not compatible with the Equipment; (j) operation of a furnace with continuous return air temperature of less than 60°F/16°C (or 55°F/13°C when furnace is operated overnight in setback mode); (k) damage caused by frozen or broken water pipes; and (l) operation of a furnace field-installed downstream from a cooling coil.
5. This Limited Warranty does not apply to, nor is any warranty offered by Allied Air for, any Equipment or components that have been stolen or have been ordered through electronic means in violation of Allied Air's then-current Internet Sales Policy.
6. **Allied Air makes no express warranties other than the warranty specified herein. All implied warranties, including the implied warranties of merchantability and fitness for a particular purpose, are excluded to the extent legally permissible. Liability for incidental, consequential, indirect, special, and/or punitive damages is excluded, including, but not limited to, lost profits, loss of use, higher utility costs, or property damages. Some jurisdictions do not allow the exclusion or limitation of implied warranties or incidental or consequential damages. In such jurisdictions, the limitations or exclusions do not apply to the Owner.**
7. Allied Air will not pay electricity or fuel costs, or increases in electricity or fuel costs, for any reason whatsoever, including additional or unusual use of supplemental electrical heat. This Limited Warranty also does not cover lodging expenses.

8. Allied Air shall not be responsible for any default or delay in performance under this Limited Warranty caused by any factor or contingency outside of its control.

This Limited Warranty gives the Owner specific legal rights, as described herein, and the Owner may have other rights which vary by jurisdiction.

VI. DISPUTE RESOLUTION

PLEASE READ THIS SECTION CAREFULLY AS IT AFFECTS YOUR RIGHTS AND HOW DISPUTES ARE RESOLVED.

1. **Contact Allied Air:** Please report any Dispute to: 1-800-448-5872 or:

Allied Air Enterprises LLC
Attn: Warranty Department
215 Metropolitan Drive
West Columbia, SC 29170
2. **Mandatory Arbitration:** OWNER AND ALLIED AIR AGREE THAT ALL DISPUTES MUST BE RESOLVED EXCLUSIVELY THROUGH FINAL AND BINDING ARBITRATION, AND NOT BY A COURT OR JURY; HOWEVER, OWNER OR ALLIED AIR MAY ASSERT CLAIMS IN SMALL CLAIMS COURT IF: (i) THE CLAIMS QUALIFY FOR SMALL CLAIMS COURT, (ii) THE MATTER REMAINS IN SMALL CLAIMS COURT, AND (iii) THE MATTER PROCEEDS ONLY ON AN INDIVIDUAL (NOT A CLASS OR REPRESENTATIVE) BASIS.

Owner and Allied Air waive the right to a trial by jury and any right to have a Dispute heard in court. Instead, all Disputes must be resolved in arbitration by a neutral third-party arbitrator. In arbitration, Disputes are resolved by an arbitrator instead of a judge or jury, discovery is more limited than in court, and the arbitrator's decision is subject to limited review by courts. However, the arbitrator must follow the law and can award the same damages as in court, including monetary damages, injunctive relief, declaratory relief, and other relief. The arbitrator's award can be confirmed in any court of competent jurisdiction.

A single arbitrator with the American Arbitration Association ("AAA") will conduct the arbitration, and the award may not exceed the relief allowed by applicable law. The arbitration will be conducted in the county of Owner's residence or other mutually agreed location. For claims of \$50,000 or less, the AAA's Supplementary Procedures for Consumer-Related Disputes will apply. For claims over \$50,000, the AAA's Commercial Arbitration Rules will apply. If either set of rules is not available, the AAA rules applicable to consumer disputes apply. The AAA's rules and a form initiating arbitration proceedings are available at www.adr.org or by calling 1-800-778-7879.

This arbitration provision is subject to the Federal Arbitration Act (“FAA”), which governs its interpretation and enforcement. To the extent the FAA does not apply to any Dispute, the laws of the State of Texas, without regard to principles of conflicts of law, will apply. The arbitrator will decide all issues of interpretation and application of this “Dispute Resolution” section, the arbitration provision, and this Limited Warranty, with the exception of deciding whether the Arbitration Class Action Waiver in Paragraph 2a is valid or enforceable. A court will resolve any question regarding the validity or enforceability of Paragraph 2a. This Dispute Resolution section will survive termination of this Limited Warranty. The requirement to arbitrate shall be broadly interpreted.

2a. **Arbitration Class Action Waiver:** Owner and Allied Air agree that arbitration will proceed solely on an individual basis and no Dispute will be arbitrated as a class action, consolidated with the claims of any other party, or arbitrated on a consolidated, representative, or private attorney general basis. Unless Owner and Allied Air agree otherwise in writing, the arbitrator’s authority to resolve and make awards is limited to Disputes between Owner and Allied Air. The arbitrator’s award or decision will not affect issues or claims involved in any proceeding between Allied Air and any person or entity who is not a party to the arbitration. The arbitrator may award monetary, declaratory, or injunctive relief only in favor of the individual party seeking relief and only to the extent necessary to provide relief warranted by that party’s individual claim. The arbitrator’s award, if any, will not apply to any person or entity that is not a party to the arbitration.

A court, not the arbitrator, will decide any questions regarding the enforceability of this Paragraph 2a. If a court deems any portion of this Paragraph 2a invalid or unenforceable, the entire arbitration provision in Paragraph 2 (other than this sentence) will be null and void and not apply.

2b. **Agency Proceedings:** This arbitration agreement does not preclude Owner from bringing issues to the attention of federal, state, or local agencies. Such agencies can, if the law allows, seek relief against Allied Air on Owner’s behalf.

2c. **Fees and Costs:** If Owner’s total damage claims in an arbitration are \$25,000 or less, not including Owner’s attorney fees (“**Small Arbitration Claim**”), the arbitrator may, if Owner prevails, award Owner’s reasonable attorney fees, expert fees, and costs (separate from Arbitration Costs as defined below), but may not grant Allied Air its attorney fees, expert fees, or costs (separate from Arbitration Costs) unless the arbitrator determines Owner’s claim was frivolous or brought in bad faith. In a Small Arbitration Claim case, Allied Air will pay all arbitration filing, administrative, and arbitrator costs (together, “**Arbitration Costs**”) if,

and only if, Owner submits any request for payment of Arbitration Costs to the AAA at the same time Owner submits its Demand for Arbitration. However, if Owner wants Allied Air to advance the Arbitration Costs for a Small Arbitration Claim before filing, Allied Air will do so at Owner’s written request which must be sent to Allied Air at:

Allied Air Enterprises LLC
Attn: Warranty Department
215 Metropolitan Drive
West Columbia, SC 29170

In a Small Arbitration Claim case, Allied Air agrees that Owner may choose to have the arbitration carried out based only on documents submitted to the arbitrator or by a telephonic hearing unless the arbitrator requires an in-person hearing.

If Owner’s total damage claim in an arbitration exceeds \$25,000, not including Owner’s attorney fees (“**Large Arbitration Claim**”), the arbitrator may award the prevailing party its reasonable attorneys’ fees and costs, or it may apportion attorneys’ fees and costs between Owner and Allied Air (such fees and costs being separate from Arbitration Costs). In a Large Arbitration Claim case, if Owner is able to demonstrate that the Arbitration Costs will be prohibitive as compared to the costs of litigation, Allied Air will pay as much of the Arbitration Costs as the arbitrator deems necessary to prevent the arbitration from being cost-prohibitive.

2d. **OPT OUT: BOTH AN ORIGINAL AND SUBSEQUENT OWNER MAY OPT OUT OF ARBITRATION BY PROVIDING WRITTEN NOTICE (THE “OPT-OUT NOTICE”) TO ALLIED AIR** that is post-marked no later than thirty (30) calendar days after Owner’s purchase of the Equipment (in the case of the original Owner) or purchase of the premises at which the Equipment was originally installed (in the case of a subsequent Owner). The Opt-Out Notice must be sent via certified mailed to Allied Air at the above address (See Paragraph 2c). The Opt-Out Notice must state: (i) Owner’s name and address, (ii) the date Owner purchased the Equipment (if the original Owner) or the premises where the Equipment was originally installed (in the case of a subsequent Owner), (iii) the Equipment’s model name and number, (iv) the Equipment serial number (which can be found on the unit nameplate), and (v) that Owner elects to opt out of arbitration. Owner must sign the Opt-Out Notice personally and not through another person or entity, and the Opt-Out Notice will apply only to the person or entity that signs it. Neither Owner nor any other person or entity can opt out of arbitration on behalf of anyone else. Providing a timely Opt- Out Notice is the only way to opt out of arbitration. Opting out of arbitration will not affect the Limited Warranty, and Owner will continue to enjoy the benefits of this Limited Warranty if Owner opts out of arbitration. **Any**

Opt-Out Notice received after the opt-out deadline will not be valid. The Owner shall keep the certified mail receipt and present it to Allied Air if requested.

- 3. **Non-Arbitration Class Action and Jury Waiver:** If for any reason any Dispute proceeds in court rather than arbitration, Owner and Allied Air waive any right to a jury trial, the Dispute will proceed solely on an individual, non-class, non-representative basis, and neither Owner nor Allied may be a class representative or class member or otherwise participate in any class, consolidated, private attorney general or representative proceeding.
- 4. **Severability:** Owner and Allied Air agree that, with the exception of any of the provisions in Paragraph 2(a) ("**Arbitration Class Action Waiver**"), if an arbitrator or court decides that any part of this Dispute Resolution section is invalid or unenforceable, the other parts of this Dispute Resolution section shall still apply. If Paragraph 2(a) is found to be invalid or unenforceable thereby rendering all but the last sentence of Paragraph 2(a) of the Dispute Resolution section null and void, Paragraph 3 ("**Non-Arbitration Class Action and Jury Waiver**") shall survive and remain in full force and effect.

VII. DEFINITIONS

In addition to the terms defined above, the following definitions will apply to this Limited Warranty:

- 1. The terms "**Dispute**" and "**Disputes**" will be broadly interpreted to include any claims, disagreements, or controversies that Owner and Allied Air had, have, or may have against each other, whether based in contract or tort or on a statute or regulation or any other legal theory, including, without limitation, all claims, disagreements, or controversies related in any way to or arising in any way out of: (a) the Equipment and components covered by this Limited Warranty; (b) any

other Allied Air equipment, component or service; (c) any Allied Air advertising, representation, or marketing; (d) any contract, warranty, or other agreement Owner had or has with Allied Air; (e) any Allied Air billing or other policy or practice; (f) any action or inaction by any Allied Air officer, director, employee, agent, or other representative relating to any Allied Air equipment, component, marketing, representation, or service; (g) any claims Owner brings against a third party (such as a distributor, dealer, or repair service) that are based on, relate to, or in any way arise out of any Allied Air equipment, component, marketing, representation, or service; (h) any claims Allied Air brings against Owner; and (i) any aspect of the relationship between Owner and Allied Air. "Dispute" and "Disputes" includes claims, disagreements, or controversies that arose at any time, including before this Limited Warranty became operative and after this Limited Warranty is terminated.

- 2. "**Allied Air**" refers to Allied Air Enterprises LLC, as well as its parents, affiliated companies, related companies, subsidiaries, divisions, departments, business units, representatives, predecessors in interest, successors, and assigns. Allied Air expressly includes Lennox International Inc. and Lennox Industries Inc.
- 3. "**Limited Warranty**" refers to this document.
- 4. "**Owner**" refers to: (i) the person or entity that originally purchased the Equipment from a qualified HVAC contractor using an Allied Air distributor; and (ii) during the Warranty Period, the owner(s) and subsequent owner(s) of the premises where the Equipment is originally installed.

VIII. EQUIPMENT INFORMATION

NOTE TO CUSTOMER: Please complete the information below and retain this warranty for records and future reference:

Unit Model Number: _____

Serial Number: _____

Installing Contractor: _____

Installation Date: _____

Phone: _____



215 Metropolitan Drive West Columbia, SC 29170

©2019 Allied Air Enterprises, LLC

ALLIED AIR ENTERPRISES LLC
NOTIFICATION OF EXTENDED LIMITED WARRANTY
(ONLINE REGISTRATION REQUIRED at www.alliedairregistration.com)¹

Allied Air Enterprises LLC (“**Allied Air**”) provides certain components in its condensing units, heat pumps, gas furnaces, oil furnaces, electric furnaces, evaporator coils, air handlers, and residential package equipment with a basic five-year limited parts warranty when used in a Residential Application (the “**Basic Limited Warranty**”).² An extended limited parts warranty is also available for certain components within such condensing units, heat pumps, gas furnaces, oil furnaces, electric furnaces, evaporator coils, air handlers, and residential package equipment (this “**Extended Limited Warranty**”). This Extended Limited Warranty is intended to supplement the Basic Limited Warranty with an additional five (5) years of limited warranty; therefore, providing a total of ten (10) years of limited warranty coverage for applicable components (the “**Extended Warranty Period**”). **For consumers who are not residents of California or Quebec, this Extended Limited Warranty requires online registration.** Other requirements apply in addition to the requirements and exclusions set forth in the Basic Limited Warranty. **See the section titled Equipment Eligibility Requirements below.** This Extended Limited Warranty covers eligible components only and does not include service or labor. Any part replaced pursuant to this Extended Limited Warranty is warranted only for the unexpired portion of the Extended Warranty Period applying to the original part. The installation of replacement parts under the terms of this Extended Limited Warranty does not extend the warranty period.

COVERED EQUIPMENT

Subject to the terms below, this Extended Limited Warranty is being offered for applicable components within the following Allied Air-branded equipment (“**Equipment**”):

Equipment Type	Model Number
Condensing Units	4SCU13, 4SCU14, 4SCU16, 4SCU18, 4SCU20, 4AC13, 4AC14, 4AC16, 4AC18
Heat Pumps	4SHP14, 4SHP15, 4SHP16, 4SHP18, 4SHP20, 4HP14, 4HP15, 4HP16, 4HP18
Gas Furnaces	A97, A96, A95, A93, A80, 96G, 95G, 92G, 80G
Oil Furnaces	L83, L85
Electric Furnaces	EFC, EFV
Evaporator Coils	EC, EU, EH, EM, ED, EAC, EAU, EAH, EUL1P
Air Handlers	BCE3, BCE5, BCE7, BCW1, BCC3
Residential Package Equipment	14/16 SEER PRPGE, PRGE, PRPHP, PRHP, PRPAC, PRAC, PRPDF, PRDF

¹ To the extent legally permissible.

² If the Basic Limited Warranty period differs from the original warranty certificate, the period stated on the original warranty certificate applies.

Notwithstanding the above, heat exchangers within the following Allied Air-branded Equipment are warranted by Allied Air for the following Extended Warranty Period:

Equipment Model Number	Warranty Period for Heat Exchanger Only
A97, A96, A95, A93, A80, 96G, 95G, 92G, 80G, L83, L85	Limited Lifetime

If, during the Extended Warranty Period, a covered component in the Equipment fails because of a manufacturing defect, Allied Air will provide a replacement component to the Owner through a qualified HVAC contractor using an Allied Air distributor. The Owner will be responsible for all shipping, freight, and handling charges, as well as all fees and costs associated with the warranty service, including, but not limited to, all labor and other costs involved in diagnostic calls or in removing, repairing, servicing, or replacing any component. The Allied Air distributor will be responsible for retaining the failed component(s) for 90 days after a warranty claim is filed and must surrender the component(s) at the request of Allied Air. Allied Air’s sole responsibility under this Extended Limited Warranty is to provide a replacement component as set forth above. In the event that any component covered by this Extended Limited Warranty is no longer available, Allied Air will, at its option, provide a substitute component that Allied Air deems suitable or allow the Owner through a qualified HVAC contractor using an Allied Air distributor to purchase equivalent Allied Air Equipment at a reduced price.

EQUIPMENT ELIGIBILITY REQUIREMENTS

Covered equipment must meet the following requirements:

1. The Equipment must be installed in a “**Residential Application.**” A “**Residential Application**” refers to equipment installed in a single or multi-family dwelling, which includes homes, duplexes, apartments, and condominiums used for personal, family, or household use. **NON-RESIDENTIAL/COMMERCIAL APPLICATIONS ARE NOT ELIGIBLE FOR THIS EXTENDED LIMITED WARRANTY.**
2. Replacement components will not be provided under this Extended Limited Warranty unless the Equipment containing the defective component is properly installed and maintained by a qualified HVAC contractor adhering to Allied Air’s instructions and safety guidelines and in compliance with all applicable federal, state/province, and local laws, regulations, codes, policies, and licensing requirements.
3. Air handlers, indoor/evaporator coils, air conditioners, heat pumps, and residential packaged units must use R-410A refrigerant. Air handlers, indoor/evaporator

coils, air conditioners, and heat pumps must be part of an AHRI-matched system.

4. The system must comply with regional standards.
5. This Extended Limited Warranty is being granted only to the original Owner of the property where the Equipment is installed (and not to subsequent Owners), who must occupy the residence at the time of the warranty claim. This Extended Limited Warranty is not transferable.
6. For consumers who are not residents of California or Quebec, the Equipment must be properly registered at www.alliedairregistration.com within sixty (60) days after the date of installation. Proof of purchase or closing date may be required.
7. Replacement components will not be provided under this Extended Limited Warranty if the Equipment containing the defective component was moved after its initial installation.
8. Replacement components will not be provided under this Extended Limited Warranty unless all repairs of the Equipment containing the defective component were and are made by a qualified HVAC contractor using manufacturer-specified service components.
9. This Extended Limited Warranty does not cover damage or defect resulting from: (a) any act of God, including, but not limited to, fire, floods, wind, lightning, hurricanes, tornadoes, or earthquakes; (b) mold; (c) installation or operation in a corrosive atmosphere, or otherwise in contact with corrosive materials (e.g., chlorine, fluorine, salt, recycled waste water, urine, fertilizers, or other damaging substances or chemicals); (d) accident, misuse, neglect, or unreasonable use or operation of the Equipment or component, including, but not limited to, operation of electrical equipment at voltages other than in the range specified on the unit nameplate (includes damages caused by brownouts); (e) modification, change, or alteration of the Equipment or component, except as directed in writing by Allied Air; (f) operation with system components (indoor unit, outdoor unit, and refrigerant control devices) which are not an AHRI match or meet the specifications recommended by Allied Air; (g) use of accessories or additives that have not been approved by Allied Air that are installed on or in the Equipment; (h) operation of a system containing R410A refrigerant without the required filter drier (all systems containing R410A refrigerant must include a filter drier. The filter drier must be replaced when compressor replacement is necessary); (i) use of contaminated or refrigerant not compatible with the Equipment; (j) operation of a furnace with continuous return air temperature of less than 60°F/16°C (or 55°F/13°C when furnace is operated overnight in setback mode); (k) damage caused by frozen or broken water pipes; and (l) operation of a furnace field-installed downstream from a cooling coil.

10. This Extended Limited Warranty does not apply to, nor is any warranty offered by Allied Air for, any Equipment or components that have been stolen or have been ordered through electronic means in violation of Allied Air's then-current Internet Sales Policy.
11. **Allied Air makes no express warranties other than the warranty specified herein. All implied warranties, including the implied warranties of merchantability and fitness for a particular purpose, are excluded to the extent legally permissible. Liability for incidental, consequential, indirect, special, and/or punitive damages is excluded, including, but not limited to, lost profits, loss of use, higher utility costs, or property damages. Some jurisdictions do not allow the exclusion or limitation of implied warranties or incidental or consequential damages. In such jurisdictions, the limitations or exclusions do not apply to the Owner.**
12. Allied Air will not pay electricity or fuel costs, or increases in electricity or fuel costs, for any reason whatsoever, including additional or unusual use of supplemental electrical heat. This Extended Limited Warranty also does not cover lodging expenses.
13. Allied Air shall not be responsible for any default or delay in performance under this Extended Limited Warranty caused by any factor or contingency outside of its control.

This Extended Limited Warranty gives the Owner specific legal rights, as described herein, and the Owner may have other rights which vary by jurisdiction.

TERMS AND CONDITIONS

Unless modified here, all terms and conditions set forth in the Basic Limited Warranty remain the same and are incorporated herein. These include, without limitation, component availability, excluded components, repairs, care of equipment, coverage, exclusions, warranty procedures, and dispute resolution.

NOTE – Registering your product does not guarantee the manufacturer's Basic Limited Warranty or Extended Limited Warranty, or the application thereof. If the registered product does not meet all qualifying factors and/or requirements for the Basic Limited Warranty or the Extended Limited Warranty, or falls within one of the warranty limitations, the warranty will not apply to the equipment and/or your product regardless of the fact that the product is registered.

NOTE – Allied Air reserves the right to cancel this Extended Limited Warranty program at any time, without notice. Warranties properly registered at the time of program cancellation will continue to be honored through expiration of the Extended Warranty Period.

IMPORTANT WARRANTY INFORMATION

Please take a moment to read this document for important information about registering for an Extended Limited Warranty. By registering, you agree to the terms of the Basic Limited Warranty, including the Dispute Resolution section.

REGISTRATION PROCEDURE

The following information will be required to complete the online warranty registration at www.alliedairregistration.com. Much of this information will be on the invoice provided by the installing contractor. The unit model number and serial number are also provided on the sticker found on the front of the literature bag assembly. If you need assistance gathering this information, please contact the installing contractor.

Owner Name		
Address		
City	State/Province	Zip Code
Phone Number	Install Date or Closing Date (if new home)	
	<u>Serial Number</u>	<u>Model Number</u>
Furnace / Air Handler	_____	_____
Air Conditioner / Heat Pump	_____	_____
Indoor Coil	_____	_____
Residential Packaged Unit	_____	_____
Installing Contractor		
Address		
City	State/Province	Zip Code
Phone Number		

**ALLIED AIR ENTERPRISES LLC (“Allied Air”)
EQUIPMENT LIMITED WARRANTY
APPLIES IN THE UNITED STATES AND CANADA ONLY
PLEASE READ THE “DISPUTE RESOLUTION” SECTION CAREFULLY AS IT AFFECTS YOUR LEGAL RIGHTS
Failure to maintain equipment will void this limited warranty.**

IX. LIMITED WARRANTY

Subject to the terms below, this limited warranty (this “**Limited Warranty**”) covers components within the following Allied Air-branded Mini-Split equipment (hereafter, the “**Equipment**”):

Equipment Type	Model Number
Heat Pumps/ Outdoor Units	4DHP(S/M), 4DHV
Indoor Units	DWM, D22C, D33C, DMD, DWH
Accessories/ Controls	Allied Air-manufactured or branded Mini-Split accessories and controls

This Limited Warranty covers repair components only. It does NOT cover cabinets, cabinet pieces, driers, refrigerant line sets, wiring, unit accessories, any part not affecting unit operation, and components, such as air filters, that must be replaced as part of a regular maintenance program.

X. LIMITED WARRANTY PERIOD

The term of this Limited Warranty (the “**Warranty Period**”) begins on the earlier of the date the Equipment is originally installed or eighteen (18) months after the date of manufacture and ends as set forth below (the “**Warranty Period**”); provided, however, that if the date of original installation cannot be verified, the Warranty Period begins six (6) months after the date of manufacture. Notwithstanding the above, when Equipment is installed in a newly constructed home, the Warranty Period begins on the date of purchase from the builder. Proof of closing may be required.

NOTE - The installation of replacement components under this Limited Warranty does not extend the Warranty Period.

FIVE-YEAR WARRANTY

Heat Pumps/Outdoor Units and Indoor Units – All Applications

The covered components in the following Equipment are warranted by Allied Air for a period of five (5) years when installed in all applications: Heat Pumps/Outdoor Units and Indoor Units.

NOTE - Five-year coverage applies to all listed Equipment, with the exception of Accessories and Controls.

ONE-YEAR WARRANTY

Accessories and Controls – All Applications

The covered components in the following Equipment are warranted by Allied Air for a period of one (1) year when installed in all applications: Allied Air-manufactured or branded Accessories and Controls.

NOTE – One-year coverage applies to Allied Air-manufactured or branded Mini-Split unit accessories and controls.

**EXTENDED WARRANTY PERIOD
COMPRESSORS**

Notwithstanding the above, compressors within the following Allied Air-branded Mini-Split Equipment are warranted by Allied Air for the following extended periods:

Equipment Model Number	Warranty Period for Compressor Only
4DHP(S/M), 4DHV	Seven (7) years – All Applications

XI. WARRANTY COVERAGE

If, during the Warranty Period, a covered component in the Equipment fails because of a manufacturing defect, Allied Air will provide a replacement component to the Owner through a qualified HVAC contractor using an Allied Air distributor. The Owner will be responsible for all shipping, freight, and handling charges, as well as all fees and costs associated with the warranty service, including, but not limited to, all labor and other costs involved in diagnostic calls or in removing, repairing, servicing, or replacing any component. The Allied Air distributor will be responsible for retaining the failed component(s) for 90 days after a warranty claim is filed and must surrender the component(s) at the request of Allied Air. Allied Air’s sole responsibility under this Limited Warranty is to provide a replacement component as set forth above. In the event that any component covered by this Limited Warranty is no longer available, Allied Air will, at its option, provide a substitute component that Allied Air deems suitable or allow the Owner through a qualified HVAC contractor using an Allied Air distributor to purchase equivalent Allied Air Equipment at a reduced price.

Both Allied Air and the Owner of the Equipment are bound by this Limited Warranty.



XII. MAKING A WARRANTY CLAIM

To make a warranty claim through this Limited Warranty:

14. Call your local qualified HVAC contractor.
15. If your local qualified HVAC contractor is unable to provide warranty services, you may use any qualified HVAC contractor or call Allied Air at 1-800-448-5872.
16. Allied Air will provide a replacement part to the Owner through your local qualified HVAC contractor utilizing an Allied Air distributor.

The Owner will be required to provide the following: (a) Owner name; (b) the Equipment's model and serial number; (c) installation date and location; and (d) an accurate description of the problem.

NOTE – Proof of prior maintenance and purchase may be required.

XIII. EXCLUSIONS

The following limitations and exclusions apply to this Limited Warranty:

1. Replacement components will not be provided under this Limited Warranty unless the Equipment containing the defective component is properly installed and maintained by a qualified HVAC contractor adhering to Allied Air's instructions and safety guidelines and in compliance with all applicable federal, state/province, and local laws, regulations, codes, policies, and licensing requirements.
2. Replacement components will not be provided under this Limited Warranty if the Equipment containing the defective component was moved after its initial installation.
3. Replacement components will not be provided under this Limited Warranty unless all repairs of the Equipment containing the defective component were and are made by a qualified HVAC contractor using manufacturer-specified service components.
4. This Limited Warranty does not cover damage or defect resulting from: (a) any act of God, including, but not limited to, extreme weather, fire, floods, wind, lightning, hurricanes, tornadoes, or earthquakes; (b) mold; (c) installation or operation in a corrosive atmosphere, or otherwise in contact with corrosive materials (e.g., chlorine, fluorine, salt, recycled waste water, urine, fertilizers, or other damaging substances or chemicals); (d) accident, misuse, neglect, or unreasonable use or operation of the Equipment or component, including,

but not limited to, operation of electrical equipment at voltages other than in the range specified on the unit nameplate (includes damages caused by brownouts); (e) modification, change, or alteration of the Equipment or component, except as directed in writing by Allied Air; (f) operation with system components (indoor unit, outdoor unit, and refrigerant control devices) which are not an AHRI match or meet the specifications recommended by Allied Air; (g) use of accessories or additives that have not been approved by Allied Air that are installed on or in the Equipment; (h) use of contaminated or refrigerant not compatible with the Equipment; (i) installation, operation, maintenance, or service outside of the printed recommendations of Allied Air or that is not performed in compliance with applicable building, mechanical, plumbing, and electrical codes; and (j) damage caused by frozen or broken water pipes.

5. This Limited Warranty does not apply to, nor is any warranty offered by Allied Air for, any Equipment or components that have been stolen or have been ordered over electronic means in violation of Allied Air's then-current Internet Sales Policy.
6. **Allied Air makes no express warranties other than the warranty specified herein. All implied warranties, including the implied warranties of merchantability and fitness for a particular purpose, are excluded to the extent legally permissible. Liability for incidental, consequential, indirect, special, and/or punitive damages is excluded, including, but not limited to, lost profits, loss of use, higher utility costs, or property damages. Some jurisdictions do not allow the exclusion or limitation of implied warranties or incidental or consequential damages. In such jurisdictions, the limitations or exclusions do not apply to the Owner.**
7. **Allied Air will not pay electricity or fuel costs, or increases in electricity or fuel costs, for any reason whatsoever, including additional or unusual use of supplemental electrical heat. This Limited Warranty also does not cover lodging expenses.**
8. Allied Air shall not be responsible for any default or delay in performance under this Limited Warranty caused by any factor or contingency outside of its control.

This Limited Warranty gives the Owner specific legal rights, as described herein, and the Owner may have other rights which vary by jurisdiction.

XIV. DISPUTE RESOLUTION

PLEASE READ THIS SECTION CAREFULLY AS IT AFFECTS YOUR RIGHTS AND HOW DISPUTES ARE RESOLVED.

1. **Contact Allied Air:** Please report any Dispute to Allied Air by calling 1-800-448-5872 or contacting Allied Air at:

Allied Air Enterprises LLC
Attn: Warranty Department
215 Metropolitan Drive
West Columbia, SC 29170

2. **Mandatory Arbitration:** OWNER AND ALLIED AIR AGREE THAT ALL DISPUTES MUST BE RESOLVED EXCLUSIVELY THROUGH FINAL AND BINDING ARBITRATION, AND NOT BY A COURT OR JURY; HOWEVER, OWNER OR ALLIED AIR MAY ASSERT CLAIMS IN SMALL CLAIMS COURT IF: (i) THE CLAIMS QUALIFY FOR SMALL CLAIMS COURT, (ii) THE MATTER REMAINS IN SMALL CLAIMS COURT, AND (iii) THE MATTER PROCEEDS ONLY ON AN INDIVIDUAL (NOT A CLASS OR REPRESENTATIVE) BASIS.

Owner and Allied Air waive the right to a trial by jury and any right to have a Dispute heard in court. Instead, all Disputes must be resolved in arbitration by a neutral third-party arbitrator. In arbitration, Disputes are resolved by an arbitrator instead of a judge or jury, discovery is more limited than in court, and the arbitrator's decision is subject to limited review by courts. However, the arbitrator must follow the law and can award the same damages as in court, including monetary damages, injunctive relief, declaratory relief, and other relief. The arbitrator's award can be confirmed in any court of competent jurisdiction.

A single arbitrator with the American Arbitration Association ("**AAA**") will conduct the arbitration, and the award may not exceed the relief allowed by applicable law. The arbitration will be conducted in the county of Owner's residence or other mutually agreed location. For claims of \$50,000 or less, the AAA's Supplementary Procedures for Consumer-Related Disputes will apply. For claims over \$50,000, the AAA's Commercial Arbitration Rules will apply. If either set of rules is not available, the AAA rules applicable to consumer disputes apply. The AAA's rules and a form initiating arbitration proceedings are available at www.adr.org or by calling 1-800-778-7879.

This arbitration provision is subject to the Federal Arbitration Act ("**FAA**"), which governs its interpretation and enforcement. To the extent the FAA does not apply to any Dispute, the laws of the State of Texas, without regard to principles of conflicts of law, will apply. The arbitrator will decide all issues of interpretation and

application of this "Dispute Resolution" section, the arbitration provision, and this Limited Warranty, with the exception of deciding whether the Arbitration Class Action Waiver in Paragraph 2a is valid or enforceable. A court will resolve any question regarding the validity or enforceability of Paragraph 2a. This Dispute Resolution section will survive termination of this Limited Warranty. The requirement to arbitrate shall be broadly interpreted.

- 2a. **Arbitration Class Action Waiver:** Owner and Allied Air agree that arbitration will proceed solely on an individual basis and no Dispute will be arbitrated as a class action, consolidated with the claims of any other party, or arbitrated on a consolidated, representative, or private attorney general basis. Unless Owner and Allied Air agree otherwise in writing, the arbitrator's authority to resolve and make awards is limited to Disputes between Owner and Allied Air. The arbitrator's award or decision will not affect issues or claims involved in any proceeding between Allied Air and any person or entity who is not a party to the arbitration. The arbitrator may award monetary, declaratory, or injunctive relief only in favor of the individual party seeking relief and only to the extent necessary to provide relief warranted by that party's individual claim. The arbitrator's award, if any, will not apply to any person or entity that is not a party to the arbitration.

A court, not the arbitrator, will decide any questions regarding the enforceability of this Paragraph 2a. If a court deems any portion of this Paragraph 2a invalid or unenforceable, the entire arbitration provision in Paragraph 2 (other than this sentence) will be null and void and not apply.

- 2b. **Agency Proceedings:** This arbitration agreement does not preclude Owner from bringing issues to the attention of federal, state, or local agencies. Such agencies can, if the law allows, seek relief against Allied Air on Owner's behalf.
- 2c. **Fees and Costs:** If Owner's total damage claims in an arbitration are \$25,000 or less, not including Owner's attorney fees ("**Small Arbitration Claim**"), the arbitrator may, if Owner prevails, award Owner's reasonable attorney fees, expert fees, and costs (separate from Arbitration Costs as defined below), but may not grant Allied Air its attorney fees, expert fees, or costs (separate from Arbitration Costs) unless the arbitrator determines Owner's claim was frivolous or brought in bad faith. In a Small Arbitration Claim case, Allied Air will pay all arbitration filing, administrative, and arbitrator costs (together, "**Arbitration Costs**") if, and only if, Owner submits any request for payment of Arbitration Costs to the AAA at the same time Owner submits its Demand for Arbitration. However, if Owner wants Allied Air to advance the Arbitration Costs for a Small Arbitration Claim before filing, Allied Air will do

so at Owner's written request which must be sent to Allied Air at:

Allied Air Enterprises LLC
Attn: Warranty Department
215 Metropolitan Drive
West Columbia, SC 29170

In a Small Arbitration Claim case, Allied Air agrees that Owner may choose to have the arbitration carried out based only on documents submitted to the arbitrator or by a telephonic hearing unless the arbitrator requires an in-person hearing.

If Owner's total damage claim in an arbitration exceeds \$25,000, not including Owner's attorney fees ("**Large Arbitration Claim**"), the arbitrator may award the prevailing party its reasonable attorneys' fees and costs, or it may apportion attorneys' fees and costs between Owner and Allied Air (such fees and costs being separate from Arbitration Costs). In a Large Arbitration Claim case, if Owner is able to demonstrate that the Arbitration Costs will be prohibitive as compared to the costs of litigation, Allied Air will pay as much of the Arbitration Costs as the arbitrator deems necessary to prevent the arbitration from being cost-prohibitive.

- 2d. **OPT OUT: BOTH AN ORIGINAL AND SUBSEQUENT OWNER MAY OPT OUT OF ARBITRATION BY PROVIDING WRITTEN NOTICE (THE "OPT-OUT NOTICE") TO ALLIED AIR** that is post-marked no later than thirty (30) calendar days after Owner's purchase of the Equipment (in the case of the original Owner) or purchase of the premises at which the Equipment was originally installed (in the case of a subsequent Owner). The Opt-Out Notice must be sent via certified mail to Allied Air at the above address (See Paragraph 2c). The Opt-Out Notice must state: (i) Owner's name and address, (ii) the date Owner purchased the Equipment (if the original Owner) or the premises where the Equipment was originally installed (in the case of a subsequent Owner), (iii) the Equipment's model name and number, (iv) the Equipment serial number (which can be found on the unit nameplate), and (v) that Owner elects to opt out of arbitration. Owner must sign the Opt-Out Notice personally and not through another person or entity, and the Opt-Out Notice will apply only to the person or entity that signs it. Neither Owner nor any other person or entity can opt out of arbitration on behalf of anyone else. Providing a timely Opt-Out Notice is the only way to opt out of arbitration. Opting out of arbitration will not affect the Limited Warranty, and Owner will continue to enjoy the benefits of this Limited Warranty if Owner opts out of arbitration. **Any Opt-Out Notice received after the opt-out deadline will not be valid.** The Owner shall keep the certified mail receipt and present it to Allied Air if requested.

3. **Non-Arbitration Class Action and Jury Waiver:** If for any reason any Dispute proceeds in court rather than arbitration, Owner and Allied Air waive any right to a jury trial, the Dispute will proceed solely on an individual, non-class, non-representative basis, and neither Owner nor Allied Air may be a class representative or class member or otherwise participate in any class, consolidated, private attorney general or representative proceeding.
4. **Severability:** Owner and Allied Air agree that, with the exception of any of the provisions in Paragraph 2(a) ("**Arbitration Class Action Waiver**"), if an arbitrator or court decides that any part of this Dispute Resolution section is invalid or unenforceable, the other parts of this Dispute Resolution section shall still apply. If Paragraph 2(a) is found to be invalid or unenforceable thereby rendering all of Paragraph 2 but the last sentence of Paragraph 2(a) of the Dispute Resolution section null and void, Paragraph 3 ("**Non-Arbitration Class Action and Jury Waiver**") shall survive and remain in full force and effect.

XV. DEFINITIONS

In addition to the terms defined above, the following definitions will apply to this Limited Warranty:

1. The terms "**Dispute**" and "**Disputes**" will be broadly interpreted to include any claims, disagreements, or controversies that Owner and Allied Air had, have, or may have against each other, whether based in contract or tort or on a statute or regulation or any other legal theory, including, without limitation, all claims, disagreements, or controversies related in any way to or arising in any way out of: (a) the Equipment and components covered by this Limited Warranty; (b) any other Allied Air equipment, component or service; (c) any Allied Air advertising, representation, or marketing; (d) any contract, warranty, or other agreement Owner had or has with Allied Air; (e) any Allied Air billing or other policy or practice; (f) any action or inaction by any Allied Air officer, director, employee, agent, or other representative relating to any Allied Air equipment, component, marketing, representation, or service; (g) any claims Owner brings against a third party (such as a distributor, dealer, or repair service) that are based on, relate to, or in any way arise out of any Allied Air equipment, component, marketing, representation, or service; (h) any claims Allied Air brings against Owner; and (i) any aspect of the relationship between Owner and Allied Air. "Dispute" and "Disputes" includes claims, disagreements, or controversies that arose at any time, including before this Limited Warranty became operative and after this Limited Warranty is terminated.

2. **“Allied Air”** refers to Allied Air Enterprises LLC, as well as its parents, affiliated companies, related companies, subsidiaries, divisions, departments, business units, representatives, predecessors in interest, successors, and assigns. Allied Air expressly includes Lennox International Inc. and Lennox Industries Inc.
3. **“Limited Warranty”** refers to this document.
4. **“Owner”** refers to: (i) the person or entity that originally purchased the Equipment from a qualified HVAC contractor using an Allied Air distributor; and (ii) during the Warranty Period, the owner(s) and subsequent owner(s) of the premises where the Equipment is originally installed.

XVI. EQUIPMENT INFORMATION

NOTE TO CUSTOMER: Please complete the information below and retain this warranty for records and future reference:

Unit Model Number: _____

Serial Number: _____

Installing Contractor: _____

Installation Date: _____

Phone: _____



215 Metropolitan Drive West Columbia, SC 29170
©2019 Allied Air Enterprises, LLC

ALLIED AIR ENTERPRISES LLC
NOTIFICATION OF EXTENDED LIMITED WARRANTY
(ONLINE REGISTRATION REQUIRED at www.alliedairregistration.com)¹

Allied Air Enterprises LLC (“**Allied Air**”) provides certain components in its Allied Air-branded Mini-Split equipment (excluding accessories and controls) with a basic five-year limited parts warranty (specific models listed on Allied Air’s Equipment Limited Warranty) (the “**Basic Limited Warranty**”).² An extended limited parts warranty is also available for certain components in the same Mini-Split equipment when consisting of a system (this “**Extended Limited Warranty**”). This Extended Limited Warranty is intended to supplement the Basic Limited Warranty with an additional seven (7) years of limited warranty coverage; therefore, providing a total of twelve (12) years of limited warranty coverage for applicable components (the “**Extended Warranty Period**”). Accessories and Controls are excluded. Other requirements apply in addition to the requirements and exclusions set forth in the Basic Limited Warranty. *See the section titled Equipment Eligibility Requirements.* This Extended Limited Warranty covers eligible components only and does not include service or labor. **For consumers who are not residents of California or Quebec, this Extended Limited Warranty requires online registration.** Any part replaced pursuant to this Extended Limited Warranty is warranted only for the unexpired portion of the Extended Warranty Period applying to the original part. The installation of replacement parts under the terms of this Extended Limited Warranty does not extend the warranty period.

COVERED EQUIPMENT

This Extended Limited Warranty is being offered for applicable components in Mini-Split systems consisting of one (1) of the Heat Pump/Outdoor Units and at least one (1) (but up to five (5)) of the Indoor Units listed in warranty certificate (Allied Air’s Equipment Limited Warranty). **This Extended Limited Warranty does not apply to the 4DHW and the DWH Mini-Split line.**

If, during the Extended Warranty Period, a covered component in the system fails because of a manufacturing defect, Allied Air will provide a replacement component to the Owner through a qualified HVAC contractor using an Allied Air distributor. The Owner will be responsible for all shipping, freight, and handling charges, as well as all fees and costs associated with the warranty service, including, but not limited to, all labor and other costs involved in diagnostic calls or in removing, repairing, servicing, or replacing any component. The Allied Air distributor will be responsible for retaining the failed component(s) for 90 days after a warranty claim is filed and must surrender the component(s) at the request of Allied Air. Allied Air’s sole responsibility under this Extended Limited Warranty is to provide a replacement component as set forth above. In the event that any component covered by this Extended

Limited Warranty is no longer available, Allied Air will, at its option, provide a substitute component that Allied Air deems suitable or allow the Owner through a qualified HVAC contractor using an Allied Air distributor to purchase equivalent Allied Air Equipment at a reduced price.

EQUIPMENT ELIGIBILITY REQUIREMENTS

Covered equipment must meet the following requirements:

1. The equipment must be part of an Allied Air-branded Mini-Split system consisting of one (1) Heat Pump/Outdoor Unit and at least one (1) (but up to five (5)) Indoor Units listed in warranty certificate (Allied Air’s Equipment Limited Warranty).
2. The system must be installed in a “**Residential Application**” or a “**Non-Residential Application.**” A “**Residential Application**” refers to a system installed in a single or multi-family dwelling, which includes homes, duplexes, apartments, and condominiums used primarily for personal, family, or household use. A “**Non-Residential Application**” refers to all premises that are not included in the definition of a Residential Application, including all applications that are not for personal, family, or household purposes.
3. Replacement components will not be provided under this Extended Limited Warranty unless the system containing the defective component is properly installed and maintained by a qualified HVAC contractor adhering to Allied Air’s instructions and safety guidelines and in compliance with all applicable federal, state/province, and local laws, regulations, codes, policies, and licensing requirements.
4. The Heat Pump/Outdoor Unit and the Indoor Units must use R-410A refrigerant. The Heat Pump/Outdoor Unit and the Indoor Unit must be part of an AHRI-matched system.
5. The system must comply with regional standards.
6. This Extended Limited Warranty is being granted only to the original Owner who must occupy the residence or own the commercial building at the time of the warranty claim. This Extended Limited Warranty is not transferable.
- *7. For consumers who are not residents of California or Quebec, the system must be properly registered at www.alliedairregistration.com within sixty (60) days after the date of installation. Proof of purchase or closing date may be required.

8. Replacement components will not be provided under this Extended Limited Warranty if the system containing the defective component was moved after its initial installation.
9. Replacement components will not be provided under this Extended Limited Warranty unless all repairs of the system containing the defective component were and are made by a qualified HVAC contractor using manufacturer-specified service components.
10. This Extended Limited Warranty does not cover damage or defect resulting from: (a) any act of God, including, but not limited to, extreme weather, fire, floods, wind, lightning, hurricanes, tornadoes, or earthquakes; (b) mold; (c) installation or operation in a corrosive atmosphere, or otherwise in contact with corrosive materials (e.g., chlorine, fluorine, salt, recycled waste water, urine, fertilizers, or other damaging substances or chemicals); (d) accident, misuse, neglect, or unreasonable use or operation of the system or component, including, but not limited to, operation of electrical equipment at voltages other than in the range specified on the unit nameplate (includes damages caused by brownouts); (e) modification, change, or alteration of the system or component, except as directed in writing by Allied Air; (f) operation with system components (indoor unit, outdoor unit, and refrigerant control devices) which are not an AHRI match or meet the specifications recommended by Allied Air; (g) use of accessories or additives that have not been approved by Allied Air that are installed on or in the system; (h) operation of a system containing R410A refrigerant without the required filter drier (all systems containing R410A refrigerant must include a filter drier. The filter drier must be replaced when compressor replacement is necessary); (i) use of contaminated or refrigerant not compatible with the system; (j) operation of a furnace with continuous return air temperature of less than 60°F/16°C (or 55°F/13°C when furnace is operated overnight in setback mode); (k) damage caused by frozen or broken water pipes; and (l) operation of a furnace field-installed downstream from a cooling coil.
11. This Extended Limited Warranty does not apply to, nor is any warranty offered by Allied Air for, any system or components that have been stolen or have been ordered over electronic means in violation of Allied Air's then-current Internet Sales Policy.
12. **Allied Air makes no express warranties other than the warranty specified herein. All implied warranties, including the implied warranties of merchantability and fitness for a particular purpose, are excluded to the extent legally permissible. Liability for incidental, consequential, indirect, special, and/or punitive damages is excluded, including, but not limited to, lost profits, loss of use, higher utility costs, or property damages.**

Some jurisdictions do not allow the exclusion or limitation of implied warranties or incidental or consequential damages. In such jurisdictions, the limitations or exclusions do not apply to the Owner.

13. Allied Air will not pay electricity or fuel costs, or increases in electricity or fuel costs, for any reason whatsoever, including additional or unusual use of supplemental electrical heat. This Extended Limited Warranty also does not cover lodging expenses.
14. Allied Air shall not be responsible for any default or delay in performance under this Extended Limited Warranty caused by any factor or contingency outside of its control.

This Extended Limited Warranty gives the Owner specific legal rights, as described herein, and the Owner may have other rights which vary by jurisdiction.

TERMS AND CONDITIONS

Unless modified here, all terms and conditions set forth above in the Basic Limited Warranty remain the same and are incorporated herein. These include, without limitation, component availability, excluded components, repairs, care of equipment, coverage, exclusions, warranty procedures, and dispute resolution.

NOTE – Registering your product does not guarantee the manufacturer's Basic Limited Warranty or Extended Limited Warranty, or the application thereof. If the registered product does not meet all qualifying factors and/or requirements for the Basic Limited Warranty or the Extended Limited Warranty, or falls within one of the warranty limitations, the warranty will not apply to the equipment and/or your product regardless of the fact that the product is registered.

NOTE – Allied Air reserves the right to cancel this Extended Limited Warranty program at any time, without notice. Warranties properly registered at the time of program cancellation will continue to be honored through expiration of the Extended Warranty Period.

IMPORTANT WARRANTY INFORMATION

Please take a moment to read this document for important information about registering for an Extended Limited Warranty. By registering, you agree to the terms of the Basic Limited Warranty, including the Dispute Resolution section.

REGISTRATION PROCEDURE

The following information will be required to complete the online warranty registration at www.alliedairregistration.com. Much of this information will be on the invoice provided by the installing contractor. The unit model number and serial number are also provided on the sticker found on the front of the literature bag assembly. If you need assistance gathering this information, please contact the installing contractor.

<hr/> <p>Owner Name</p> <hr/>		
<hr/> <p>Address</p> <hr/>		
<hr/> <p>City</p>	<hr/> <p>State/Province</p>	<hr/> <p>Zip Code</p>
<hr/> <p>Phone Number</p>	<hr/> <p>Install Date or Closing Date (if new home)</p>	
<hr/>		
Heat Pump / Outdoor Unit	<u>Serial Number</u>	<u>Model Number</u>
Indoor Units	<hr/>	<hr/>
	<hr/>	<hr/>
	<hr/>	<hr/>
	<hr/>	<hr/>
	<hr/>	<hr/>
	<hr/>	<hr/>
<hr/>		
<hr/> <p>Installing Contractor</p> <hr/>		
<hr/> <p>Address</p> <hr/>		
<hr/> <p>City</p>	<hr/> <p>State/Province</p>	<hr/> <p>Zip Code</p>
<hr/> <p>Phone Number</p>	<hr/>	